Hurricane Preparedness

The following information has been compiled to assist you in preparing for a hurricane if you have natural gas service to your home.

When you are planning to evacuate the city for a hurricane, make sure that the gas supply line valve to your home is closed before you leave.

Every home should have a supply line valve located by the house. If the home does not have one, you should have one installed by a professional plumber.

Caution must be taken when the valve to your supply line is closed.

- If you must turn off the flow of gas, do not turn it back on until all appliance valves have been closed, otherwise this could allow gas to seep into your home and a high concentration of gas could be present before you notice it.

- If you smell gas in your home after turning on the supply line valve, turn off the valve and then ventilate the home by opening all windows and doors.

- If you cannot locate the leak, notify the Gas Department at (361) 749-4111 or emergency call 911. We will perform a proper investigation and try to locate the source of the leak for you.

- Last resort; turn the service valve off located at the meter set. Make sure to call the City Gas Department if you intend to turn off the service valve.

Other Important Information

Be sure to have your 911 address listed on your home so that emergency personnel can reach you without delay. If you’re not sure you have the proper address or for more information on obtaining your 911 address call the City Planning Department @ (361) 749-4111.