Port Aransas Ferry System Survey

In an effort to provide the best quality service to our ferry riders, we would like for you to take a few moments to answer the survey questions below. This will help us to target the areas that need the most improvement.

Photograph by: Kevin Stillman

Community Ridership

1. I do not live on the island, but work here __________ days a week.
2. I am a winter resident and reside here __________ [months] [weeks] [days] a year.
3. I have a home on the island and visit/live here __________ [months] [weeks] [days] a year.
4. I am a tourist and visit __________ days a year.

How often do you ride the ferry?

__________Daily ______ x a day
__________Weekly ______ x a week
__________Monthly ______ x a month
__________Yearly ______ x a year

Overall experience?

__________Excellent
__________Good
__________Not Good

Comment:
The contracted “Traffic Directors” are the first ferry representatives that you see when utilizing the ferry. On a scale from 1—10 with 10 being the best.

__________ Friendliness
__________ Ability to direct motorists in a clear manner while boarding ferries
__________ Fairness shown to all motorists
__________ Overall performance

The safety officers are the TxDOT employees on the ferry. On a scale from 1-10 with 10 being the best.

__________ Friendliness
__________ Ability to maintain safety rules of vessel/passengers
__________ Overall performance

The link on the www.cityofportaransas web page showing ferry traffic is

__________ Very beneficial for me
__________ Does not have any significant impact for me
Comment:

The AM Radio Station 530 is

__________ Very beneficial for me
__________ Does not have any significant impact for me
Comment:
On a scale of 1—10 with 10 being the best, how would you rate the loading process?

__________ Loading Process

Comment:

Please return your completed survey via e-mail to dlauth@dot.state.tx.us or return by mail to 619 Cotter Street, Port Aransas Texas 78373 by May 15, 2010.

Ferry Boat of Port Aransas

TxDOT thanks you for your participation in this survey and looks forward to a mutual and respectful relationship with the community and visitors of Port Aransas.