

Sanitation Services

Frequently Asked Questions

When are the waste collection days?

The garbage waste collection days are based on the location of your residence. Residential trash will be collected twice per week and bulk/brush is collected once every other month. Please see the schedule listed on the city web page. Brush and/or bulky pick-up can be set out at the curb beginning on the Friday just prior to collection week. To ensure proper pick-up all waste must be set out by 7:00 am on Monday of the collection week. Each street will only be serviced one day of the week. If waste is not set out in this time frame, it needs to be taken to the Collection Station located on Ross Ave. Waste generated by a handyman or lawn care service will not be picked up, those contractors should always be responsible for taking that waste to the collection station. Recycling will be picked up every other Wednesday.

What time of day is the waste collection?

Residential waste collection totes must be placed at the curbside by 7:00 am on your scheduled pick up day. Collection times can run as late as 7:00 pm. Please make sure all trash is bagged and placed in toter. Bagged trash not placed in toter will not be collected. The City and Republic Waste is not responsible for cleaning up bagged or destroyed trash on the streets due to animals or storms.

Where am I allowed to place my toter?

Each waste toter must be placed at the curbside in front of your residence on the collection day by 7:00 am. Toter must be placed on the curbside with toter lid open side facing the street. Republic Waste can deny waste pickup if toter is not on the curbside at the correct time, location or facing the correct direction. Republic Waste may also deny waste pickup if toter is obstructed, over full or have unapproved items in toter. Please make sure not to overfill toter, it will not be serviced if lid can not close.

Who do I call to complain about waste collection services?

All complaints should be made to City Hall Utilities department at 361-749-4111.

What items are not allowed to be placed for waste collection or bulky brush pick up?

Tires, batteries, paint, metal concrete, building materials, or pallets. Toter with brush will not be picked up. Brush must be placed on the curbside with no obstructions and no building materials included in with the brush. Make sure no over head power lines or telephone lines are in the path

of toters or bulky brush.

Who do I contact if my trash container is stolen or damaged?

If your trash toter has been stolen please contact the City of Port Aransas Police Department to make a report, then contact the City of Port Aransas Utilities Department. If your toter has been damaged please contact COPA Utilities Department for a replacement.

What holidays are observed by Republic Waste?

Memorial Day, 4th of July, Labor Day, Thanksgiving Day and Christmas Day.